

## Kyle Givler

### Contact Information:

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### About me:

I have worked multiple jobs which require providing excellent service directly to customers. I have been recognized for my quality customer service when working at Giant by being promoted from a cashier to a checkout coach.

I am interested in Computer Science. I have experience with many aspects of computers including hardware, operating systems, general troubleshooting, and programming at a personal level.

I have experience in both Windows and especially the Linux operating system, including installation, troubleshooting and administration of my personal systems. I enjoy experimenting and learning about computer related concepts. I have some personal experience running Apache HTTP, MySQL, and IRC servers.

I have experience working on personal and college programming projects in C, C++, PHP, Java and other programming languages.

### Work History:

**McDonalds:** 01/25/2006 – 05/31/2006 and **Arby's:** 09/05/2006 – 11/15/2006

Provided quality service directly to customers working as a cashier. Other duties as assigned.

**Giant Food Stores (#310):** December 2006 – August 2009 and June 2010 – August 2010

I worked as a cashier providing excellent service to customers. I was quickly recognized for my performance and promoted to the position of Checkout Coach. In this position I was responsible for overseeing the cashiers and other front-end employees. I was responsible for assisting the cashiers when they needed help, so customers had a quick and positive experience checking out. I also directly assisted customers. Both times I left this position were for school.

**Albright College Cafeteria:** September 2009 – June 2010

I worked in the dish room. Responsibilities included receiving dishes, loading dishwasher, and putting clean dishes in their proper location.

**Kutztown University Peer Tutor:** January 2013 – May 2013

As a peer tutor I was responsible for giving one-on-one tutoring to students who requested additional support for their classes. I was approved to tutor several Computer Science classes, including Programming I, Programming II, and Java Programming.